



Township of East Garafraxa

Department / Division: Township of East Garafraxa

Date of Issue: Dec. 13, 2016

Subject: Statement of Commitment

Background

The Township of East Garafraxa is obligated to develop a Statement of Commitment under Ontario Regulation 191/11 the *Integrated Accessibility Standard* which is part of the *Accessibility for Ontarians with Disabilities Act (AODA)*. This regulation establishes accessibility standards for information and communications, employment, transportation and the built environment for public spaces.

Purpose

The purpose of this business practice is to create a statement of commitment that provides a frames work within which accessibility plans and initiatives are to be created in order to move the organization towards the goal of improved accessibility for people with disabilities. The Township of East Garafraxa endeavors to provide accessibility and accommodation as prescribed in the AODA.

The commitments in this business practice are intended to ensure that accessibility remains a priority in the Township of East Garafraxa's decision-making process and will serve to assist in ensuring that decisions improve accessibility and do not inadvertently create barriers.

Business Practice

The Township of East Garafraxa is committed to the principles of independence, dignity, integration and equality of opportunity described in the AODA and to meeting the needs of people with disabilities, in a timely manner, through the implementation of this policy.

The Township of East Garafraxa is committed to establishing, implementing and maintaining policies, practices and procedures that meet the requirements of the information and communications, employment, transportation and built environment standards as applicable to meeting the needs of people with disabilities in a timely manner.

The Township of East Garafraxa is committed to excellence in serving every person. When providing information to, or communicating with, a person with a disability, we will do so in a manner that takes into account the person's unique abilities.

The Township of East Garafraxa is committed to ongoing improvements to accessibility in its premises and facilities as required by law, as well as to the services offered to everyone.

The Township of East Garafraxa is committed to promoting values that support relationships between people with disabilities and the Township of East Garafraxa.

The Township of East Garafraxa is committed to seeking the input of people with disabilities in the development and review of its accessibility plan.



Township of East Garafraxa

Department / Division: Township of East Garafraxa

Date of Issue: Dec. 13, 2016

Subject: Statement of Commitment

The Township of East Garafraxa is committed to the establishment, implementation and maintenance of a multi-year accessibility plan which outlines the Township of East Garafraxa strategy to prevent and remove barriers and meet its requirements under the Integrated Accessibility Standard.

The Township of East Garafraxa is committed to the incorporation of accessibility criteria and features when procuring or acquiring goods, services or facilities.

The Township of East Garafraxa is committed to the incorporation of accessibility criteria and features when designing, procuring or acquiring self-service kiosks.

The Township of East Garafraxa is committed to the training of all employees, volunteers, persons who deal with the public and anyone involved in the development and/or approval of the Township of East Garafraxa policies, practices and procedures on the requirements under the Integrated Regulation and the Human Rights Code as it pertains to persons with disabilities on behalf of the Township of East Garafraxa.



Township of East Garafraxa

Department / Division: Township of East Garafraxa

Date of Issue: Dec. 13, 2016

Subject: Multi-Year Accessibility Plan

Background

The Township of East Garafraxa is obligated to develop a Multi-Year Accessibility Plan under Ontario Regulation 191/11 the *Integrated Accessibility Standard* which is part of the *Accessibility for Ontarians with Disabilities Act (AODA)*. This regulation establishes accessibility standards for information and communications, employment, transportation and the built environment for public spaces.

Purpose

The purpose of this business practice is to create a workable multi-year accessibility plan that outlines the organization's strategy to prevent and remove barriers and meet its requirements under the Integrated Regulation. This plan will meet the needs of everyone with disabilities including employees of the Township of East Garafraxa.

Business Practice

The County of Dufferin's Accessibility Advisory Committee will establish, implement and maintain a multi-year accessibility plan that meets the legislated requirements of the following municipalities as permitted by legislation:

- Township of Amaranth;
- Township of East Garafraxa
- Township of Melancthon
- Township of Mulmur
- Town of Grand Valley
- Town of Mono
- Town of Shelburne

The Township of East Garafraxa will actively assist the Dufferin County Accessibility Advisory Committee with the establishment, implementation and maintenance of a multi-year accessibility plan which will outline the Township of East Garafraxa's specific strategy to prevent and remove barriers.

The multi-year accessibility plan will indicate how the Township of East Garafraxa intends to implement the requirements of the Integrated Regulation within legislated timelines. The plan will also address the identification, removal and prevention of barriers to people with disabilities in the organization.

Specifically the multi-year plan will:

- a) Provide a framework for developing cohesive accessibility initiatives which identify, remove and prevent barriers.
- b) Set annual goals for specific improvements to accessibility
- c) Establish action plans for meeting those goals and initiating accountability at various levels
- d) Seek input and suggestions from the wider organizational community



Township of East Garafraxa

Department / Division: Township of East Garafraxa

Date of Issue: Dec. 13, 2016

Subject: Self Service Kiosks

Background

The Township of East Garafraxa is obligated to develop an accessible Self Service Kiosks policy under Ontario Regulation 191/11 the *Integrated Accessibility Standard* which is part of the *Accessibility for Ontarians with Disabilities Act (AODA)*. This regulation establishes accessibility standards for information and communications, employment, transportation and the built environment for public spaces.

Purpose

In the event that the Township decides to purchase a Self Service Kiosks, the Township of East Garafraxa will consider accessibility features in the design, purchase and procurement of self-service kiosks.

Business Practice

The Township of East Garafraxa will indicate their intentions to acquire self-service kiosks in the Multi-Year Accessibility plan.

The Township of East Garafraxa will indicate the type of kiosks, accessibility features and location of each self-service kiosk in the Multi-Year Accessibility Plan.

The Township of East Garafraxa will ensure that details and accessibility features of each self-service kiosk are posted in a public space on the premises as well as on the Township of East Garafraxa website.

The Township of East Garafraxa will ensure that staff are trained on the use and accessibility features of the self-service kiosks.



Township of East Garafraxa

Department / Division: Township of East Garafraxa

Date of Issue: Dec. 13, 2016

Subject: Accessibility and Human Rights Training

Background

The Township of East Garafraxa is obligated to develop an Accessibility and Human Rights Training policy under Ontario Regulation 191/11 the *Integrated Accessibility Standard* which is part of the *Accessibility for Ontarians with Disabilities Act (AODA)*. This regulation establishes accessibility standards for information and communications, employment, transportation and the built environment for public spaces.

Purpose

The purpose of this business practice is to ensure that Township of East Garafraxa provides training to all employees, volunteers, contractors, and others who deal with the public on Township of East Garafraxa behalf, as well as all others involved in the development of policies, practices and procedures for the Township of East Garafraxa.

Business Practice

The Township of East Garafraxa will provide training to all employees, volunteers and others who deal with customers and the public on the Township of East Garafraxa's behalf, and persons who are involved in the development and approval of policies, practices and procedures on the requirements under the Integrated Regulation and the Human Rights Code as it pertains to persons with disabilities.

Training will be provided as soon as practicable after an individual assumes responsibilities related to the public or a task under the standards.

The amount and format of training will be tailored to suit each person's anticipated interactions with the public or his/her involvement in the development of policies, procedures and practices pertaining to the provision of goods and services. Staff will also be trained on an ongoing basis when changes are made to these policies, practices and procedures.